



SYNAQ | ISPA Take-down Notice Process

SYNAQ is a member of Internet Service Provider Association (ISPA) and adheres to its Code of Conduct available at: <http://www.ispa.org.za/code-of-conduct>.

ISPA has been nominated as SYNAQ's agent for the purpose of receiving take-down notifications in terms of section 75 of the Electronic Communications and Transactions Act. This means that SYNAQ cannot host or provide links to illegal content and that we make provision for entities to request that content they believe to be unlawful be taken down. Click [here](#) to view the ISPA Take-down guide. You can also contact ISPA directly using the following details:

PO Box 518, Noordwyk 1687

Tel: 010 500 1200

Take-down notice email: complaints@ispa.org.za

Take-down notice information and form: <https://ispa.org.za/tdn>

Additionally, all abuse notifications can be sent to abuse@synaq.com. For further detail on this, refer to our [Acceptable Use Policy](#).

For further queries, please do not hesitate to contact us on hello@synaq.com.