

CASE STUDY

#### MAJUBA TVET COLLEGE SYNAQ SECUREMAIL STANDARD

## ABOUT MAJUBA TVET COLLEGE

Majuba TVET College is one of 50 public Technical and Vocational Education and Training (TVET) colleges in South Africa operating under the auspices of the Department of Higher Education and Training (DHET).

The college is one of the largest TVET service providers in the country and specialises in priority skills development.

## THE PROBLEM

This college received thousands of spam messages and various security threats in their email domain.

They were advised by SYNAQ partner, Boss Hosting Cloud Services, to use the Securemail product to protect all staff at the college. The offering is now being considered on a student level and at other TVET colleges.



## THE SEARCH

Boss Hosting fully believes in SYNAQ's offering and was competing for Majuba TVET College's business with other IT providers.

Boss Hosting was chosen because the service it offered added the most value.

## THE SOLUTION

The college opted for Securemail Standard as they had many users and their main concerns were spam, virus and phishing protection.

After a seamless implementation process through Boss Hosting, the college's on-site IT manager was happy with the user interface and found it a pleasure to manage their clean mail environment.



## **OUTCOMES**

### After a year of using the service, the college reports that their email environment remains clean.

They can easily manage blacklists and whitelists while staying protected from spoofing and phishing. Keeping hardware protected had been a major concern, but SYNAQ Securemail has satisfied that need.



# CONCLUSION

Boss Hosting reported that SYNAQ's offering added the most value with better tools than any other security option in the market.

They will only use SYNAQ's services as they did not find competitor options appealing and prefer to deal with transparent providers that offer fair terms. They prefer an IT provider they can trust to offer the best tools to keep users safe.

# ABOUT SYNAQ

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SYNAQ is a South African email technology company that produces one of the toughest cloud-based messaging infrastructures available today.

Since 2004, SYNAQ's flexible solutions have processed billions of emails while providing adaptive security against South African-centric mail-borne threats in a way that international offerings cannot match. Because it resides in the cloud, companies and ISPs can quickly and seamlessly plug into the SYNAQ messaging platform to experience feature-rich messaging, security, archiving, branding and continuity that's second to none. Talk to us to find out more about how SYNAQ can help you expand.

#### CONTACT US