

ABOUT JP-TECH SOLUTIONS LTD

JP-Tech Solutions is an accounting software sales, support and training business in Lusaka, Zambia.

They cater for local and international clients with state-of-the-art products to meet a variety of market needs.

THE PROBLEM

JP-Tech Solutions had a large volume of spam clogging up their mailboxes – and the business needed a way to stop it.

Not only was it a nuisance, but the potential for a phishing attack posed a threat.







THE SEARCH

They began looking for a solution that could filter the spam effectively, and a colleague in South Africa recommended SYNAQ.

After making an enquiry, they learnt more about what SYNAQ Securemail could offer.

The Branding tool also impressed them and they saw its inclusion as a significant bonus.



JP-Tech Solutions chose the Securemail Standard package which equipped them with advanced spam detection, complete protection from viruses and the Identity Threat Protection (ITP) feature to prevent phishing attacks.

They also received SYNAQ Branding, which is included in the Securemail Standard package.







OUTCOMES

Following a simple and efficient implementation process, JP-Tech Solutions found that Securemail was not only user-friendly, but a highly effective solution for their spam problem.

The business has since enjoyed a spam-free email environment.



CONCLUSION

"Generally, each of the JP-Tech mailboxes used to receive hundreds of spam emails every day," says a representative of JP-Tech.

"This was irritating (and posed) a risk of communication with illegitimate people ... This problem was immediately sorted out by SYNAQ Securemail which also has the Branding feature as a plus for us. Since implementing the solution, the problem is no more, and this is the best solution we could ever have.



ABOUT SYNAQ

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SYNAQ is a South African email technology company that produces one of the toughest cloud-based messaging infrastructures available today.

Since 2004, SYNAQ's flexible solutions have processed billions of emails while providing adaptive security against South African-centric mail-borne threats in a way that international offerings cannot match. Because it resides in the cloud, companies and ISPs can quickly and seamlessly plug into the SYNAQ messaging platform to experience feature-rich messaging, security, archiving, branding and continuity that's second to none.

Talk to us to find out more about how SYNAQ can help you expand.

CONTACT US

