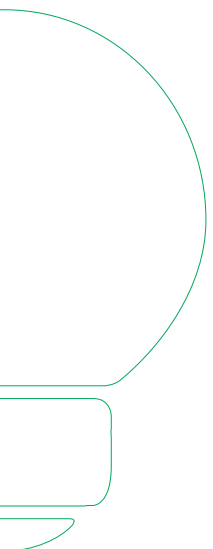


CASE STUDY

MARITZBURG COLLEGE SYNAQ SECUREMAIL STANDARD



ABOUT MARITZBURG COLLEGE

Maritzburg College is a public school for boys in Pietermaritzburg, KwaZulu-Natal.

It strives to offer its 1 340 students a world-class educational environment that's challenging, accommodating and rewarding. Founded in 1863, it is one of the oldest schools in South Africa.

THE PROBLEM

The school was being inundated with spam. Because mail wasn't being filtered, there were more than 1 700 spam mails streaming in every day.

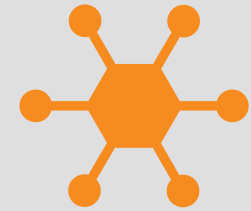
Not only was it a waste of time for staff to sort through, but there was also a risk of malware or viruses entering the IT infrastructure. The principal had even been the victim of a whaling attack.



THE SEARCH

Maritzburg College looked at Mimecast and other international providers, but found them to be unaffordable.

So they turned to their trusted IT provider, CNM IT. As a SYNAQ partner, CNM IT introduced the school to Securemail.



THE SOLUTION

Securemail's advanced spam detection and virus protection, with easy-to-manage blacklist and whitelist, were exactly what the school required.

The solution also includes Identity Threat Protection (ITP), a sophisticated feature that protects users from domain spoofing and whaling.



OUTCOMES

The school's incoming mail is now clean with zero spam instances.

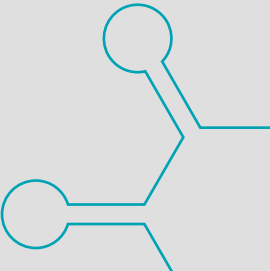
There has been no more spoofing of staff mail. Quarantined mail is easy to release if needs be and the entire service has been found to be very user-friendly.



CONCLUSION

“I was impressed by the easy-to-use interface to manage our school mail platform,” says the school’s IT manager.

“Training was great with SYNAQ as a first-time client. Support received is very good. I often deal directly with the SYNAQ support desk which is very responsive. Billing is all in order and elastic which means that we pay for what we use. I don’t have any criticism. Price point was the main factor... We were offered a great price and a very effective product as a bolt-on to O365 mail. No regrets. I would gladly recommend SYNAQ services to any other school.”





ABOUT SYNAQ

SYNAQ is a South African email technology company that produces one of the toughest cloud-based messaging infrastructures available today.

Since 2004, SYNAQ's flexible solutions have processed billions of emails while providing adaptive security against South African-centric mail-borne threats in a way that international offerings cannot match. Because it resides in the cloud, companies and ISPs can quickly and seamlessly plug into the SYNAQ messaging platform to experience feature-rich messaging, security, archiving, branding and continuity that's second to none.

Talk to us to find out more about how SYNAQ can help you expand.

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