

CASE STUDY

BRIGID'S CATERING SYNAQ SECUREMAIL STANDARD

ABOUT BRIGID'S CATERING SERVICES

Brigid's Catering does home deliveries of healthy, home-cooked meals in the Durban area.

They also offer catering for anything from small private dinner parties to large corporate events, arranging professional waitrons, bar and cocktail services, décor and equipment hire.

THE PROBLEM

Brigid's Catering was being inundated by spam.

This was clogging up their email domain and had become a major concern. In addition, the business had received an attempted phishing attack emulating the bank. This had posed a significant threat to the business.



THE SEARCH

After efforts to configure the spam filters on their domain had proved to be inadequate, Brigid's Catering looked at the solutions offered by Mimecast and SYNAQ.

They chose SYNAQ because it is a proudly South African company and offers outstanding value.

THE SOLUTION

Since Brigid's Catering is a micro-business, more advanced features such as link protection weren't needed. Securemail Standard was deemed to be an adequate solution for their requirements.

They were able to secure their mail domain with robust bidirectional virus protection and spam detection, as well as Identity Threat Protection (ITP) to protect against phishing.

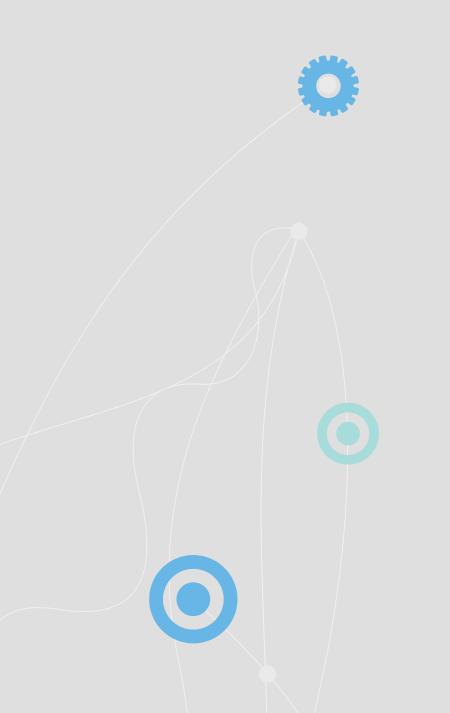


IMPLEMENTATION

The onboarding process was smooth and efficient thanks to SYNAQ's partner, Vox Telecom.

OUTCOMES

Brigid's Catering now has a much cleaner email environment and peace of mind, as they can operate without the constant fear that incoming mails pose a threat to their business.



CONCLUSION

"I'm happy with the support I received when I had a query on the use of the offering, and I'm extremely glad we took to this service," says a company representative. "We have not had any spam or strange mail since making use of it."

ABOUT SYNAQ

 \bigcirc

SYNAQ is a South African email technology company that produces one of the toughest cloud-based messaging infrastructures available today.

Since 2004, SYNAQ's flexible solutions have processed billions of emails while providing adaptive security against South African-centric mail-borne threats in a way that international offerings cannot match. Because it resides in the cloud, companies and ISPs can quickly and seamlessly plug into the SYNAQ messaging platform to experience feature-rich messaging, security, archiving, branding and continuity that's second to none. Talk to us to find out more about how SYNAQ can help you expand.

CONTACT US