Cloud Mail

SYNAQ Cloud Mail is an innovative messaging and collaboration platform that reduces Total Cost of Ownership (TCO), improves email reliability and ensures compliance. It features a 50GB/100GB mailbox, shared calendaring, shared contacts, global address lists, individual distribution lists, file storage, superior conversation views, archiving, web document management and compatibility with all popular mail clients (including Outlook).

You can switch to SYNAQ's Cloud Mail with confidence and begin reaping the benefits immediately. It's coupled with SYNAQ's resilient cloud infrastructure hosted at Internet Solutions' world-class data centres and backed by an industry-leading Service Level Agreement (SLA).

According to the Radicati Group, email continues to be an essential part of daily business and consumer communications. Based on its studies, it estimates that the total number of business and consumer emails sent will grow to more than 347 billion by the end of 2023. Since email accounts for up to 80% of all business communications, the need for reliable email and collaboration services in a business organisation is of paramount importance.

However, the underlying messaging systems used in most businesses are based on an outdated design.

These older systems can be frail, challenging to run, expensive to maintain, difficult to scale and susceptible to power outages, data loss and security breaches. In addition, the overwhelming complexity of managing large volumes of small communications with legacy on-premise servers and systems can be resource-intensive, costly and time-consuming.

Luckily, there is an alternative. SYNAQ Cloud Mail is a unified local solution that provides messaging and collaboration software, full email collaboration, shared calendaring, document-sharing, task scheduling and email archiving – all in one easy-to-use cloud platform.

End-User Benefits

✔ **All-in-one.** This solution offers email, contacts, calendar, tasks, documents and archiving all on a single platform.

✔ **Supersized Mailbox.** With a 50GB or 100GB mailbox, managing mailbox quotas and deleting mails are no longer a daily worry for end users.

✔ **Optional Branding.** Centrally transforms every business email into a targeted marketing and communication engagement.

✔ **Secure Mail Experience.** Allows you to secure your business from email-borne threats with the dominant cloud email security platform for businesses. It now comes with added risk mitigation using advanced security features like DLP, LinkShield and the Identity Threat Protection (ITP) toolset.

✔ **Simple and Efficient Mail Interface.** The modern user-friendly mail interface provides end users with functionality like tagging, drag-and-drop, conversation view and advanced search options to manage their mailboxes more efficiently.

Administrator Benefits

✓ **Increased Control.** Administrators have full control to manage user accounts, email aliases, calendar resources, archive and discovery access and distribution lists through a full-featured web-based administration interface.

✓ **Greater Uptime.** Enjoy total peace of mind as your messaging infrastructure is monitored, maintained, supported and backed by a 99.9% uptime guarantee.

✓ **Total Integration.** Integrates with your on-premise Microsoft Active Directory and LDAP services for extended enterprise Single Sign-on.

✓ **Easy-to-use.** Eliminate the need for additional product training, third-party integrations and additional mail complexity.

✓ **Email Archive.** With a tamper-proof, unlimited storage archive and discovery, Cloud Mail delivers compliance, simplicity and peace of mind all-in-one.

✓ **More Secure.** Keep dangerous email-borne threats at bay with the inclusion of SYNAQ Securemail backed by 100% virus protection and the only 100% punitive phishing SLA offered in the market today.

✓ **Comprehensive Migration Process.** Data migration from existing mail servers is efficient and reliable with proven migration technologies and the support of SYNAQ's service team.

Financial Benefits

✓ **Reduced TCO.** Save as much as 80% of total costs compared with other collaboration and archiving solutions.

✓ **Industry-Compliant.** Limit the risk of possible penalties for non-compliance with free, tamper-proof, unlimited storage email archiving and discovery.

✓ **No Set-up Costs.** Simple setup within hours without incurring any unnecessary set-up costs.

✓ **Scalable.** The solution supports your business needs as your company grows while you only pay for what you use.

Service Options

Product Name	Secure Mail Bidirectional	Branding	ITP	MAPI	POP3, IMAP	Zimbra Archive (10-year native)	Unlimited Archiving	Sync to Mobile	DLP	Linkshield
Cloud Mail Lite	✓	Opt	✓	✗	✓	✗	✗	✗	✗	✗
Cloud Mail 50	✓	Opt	✓	✗	✓	✓	✗	✓	✗	✗
Cloud Mail Plus 50	✓	Opt	✓	✓	✓	✓	✗	✓	✗	✗
Cloud Mail 100	✓	Opt	✓	✗	✓	✓	✗	✓	✗	✗
Cloud Mail Plus 100	✓	Opt	✓	✓	✓	✓	✗	✓	✗	✗
Cloud Mail Premium 50	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓
Cloud Mail Premium 100	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓

About SYNAQ

✓ **Proven Track Record:** Established in 2004, SYNAQ is trusted to process and deliver mail for more than 46 000 domains across South Africa, Africa and the globe.

✓ **Leading Punitive SLA:** 100% anti-virus and 100% phishing protection against leading South African banks, backed by our money-back guarantee.

✔ Backed by **Dimension Data:** The company acquired a majority stake in SYNAQ in 2011.

✔ **Local Support:** World-class telephonic and email support included with all contract types.

✔ **Flexible Contracts:** Fixed-term and monthly contracts are available to meet individual company needs.